

Terms and Conditions

A deposit of 50% of the total daily rate for the duration of your stay is required in order to secure a booking. The balance of the daily rate is payable 7 days before arrival. Any additional costs incurred during your stay are payable on departure.

Toro Yaka Lodge, its owners and staff cannot be held liable for any injury or loss to person or property encountered during your stay or in your travels to or from the lodge.

Cancellation Policy

1. This cancellation policy is subject to change. It applies in all instances.
2. Cancellation of your booking must be in writing. Cancellations are only effective on receipt of written notification.
 - a) Cancellation Prior to payment of deposit – No penalty
 - b) Cancellation after payment of deposit with more than 4 weeks notice - 20% of deposit is forfeit
 - c) Cancellation after payment of deposit with more than 2 weeks notice - 50% of deposit is forfeit
 - d) Cancellation after payment of deposit with less than 2 weeks notice - 100% of deposit is forfeit
3. If you Change your Booking: After your booking has been confirmed, should you wish to change to an earlier date, you may do so subject to availability by paying a transfer fee of R50.00.